Before Chemical and industrial Hazard

- Avoid housing near the industries producing or processing poisonous chemicals, if possible.
- The people living near industrial units should gather information about the nature of industrial units located near their houses.
- Read literature, leaflets, newsletters and televisions / radio publishing about the properties and characteristics of hazardous chemicals.
- Participate in all the capacity building programmes organized by the government/voluntary organizations / industrial units.
- Take part in preparing disaster management plan and identify safe shelter along with safe and easy access routes.
- Prepare a family disaster management plan and explain it to all the family members.
- Make the family aware of the basic characteristics of various poisonous chemicals and the first aid required to treat them.

After Chemical and industrial Hazard

- When you notice any chemical leak/accident evacuate calmly and quickly against the wind direction.
- Keep a wet handkerchief or piece of cloth on face during evacuation.
- As far as possible try to attract other's attention on your way to the scene of chemical disaster.
- Avoid visiting and become audience to the risky areas.
- Don't be obstacle to the people who are managing the disaster.
- Keep the sick, elderly, weak, handicapped and other people who are unable to evacuate inside house and close all the doors and windows tightly.
- Inform Fire & Emergency Services, Police and medical services from safe location by calling 101, 100 and 108 respectively.
- Obey any instruction of the District authorities who will be doing their best to ensure the safety of you, your family and society as a whole and also try to save the property and the environment.

- Provide correct and accurate information to government official.
- Turn on local radio/ TV channels for advice from District Emergency Operation Centre/health authorities
- Inform others on occurrence of event at public gathering places (like school, shopping centre, theatre etc.).
- Wait for other instructions by authorised people after reaching at safe place.
- Don't pay attention to the rumours and don't spread rumours.